

Important information about submitting your claims

Fast, simple and easy claims!

You can submit your health and dental claims quickly and securely from your computer or mobile device with *EZClaim* Online or *EZClaim* Mobile. Get cash in your account quickly with direct deposit. Most claims are processed within three business days; some in as little as 24 hours.

More than 85% of plan members are already taking advantage of our online and mobile services!

Please note, as of January 1, 2017, we are no longer accepting health and dental claims via fax or email.

How to submit a claim:

***EZClaim* Online**



Submit an *EZClaim* through your Equitable Life account to get the fastest claims processing available.

- Visit www.equitable.ca and sign in as a plan member
- Click "Submit a Claim"
- Fill out the interactive form
- Attach your receipt
- SUBMIT

***EZClaim* Mobile**



Submit claims from your smartphone or tablet with the *EZClaim* 2.1 Mobile App.

- Download the App
- Sign in OR activate your Equitable Life account
- Fill out the interactive form
- Snap a pic of your receipt
- SUBMIT

Available for iPhone®, iPad®, Android™ and BlackBerry®.

If you have any questions about this change or require any information about Equitable Life group benefits claims processes and procedures, please contact

GroupBenefitsAdmin@equitable.ca.

By Mail



You can also mail your claim. Be sure to include related receipts to ensure your claim can be processed quickly.

- Visit www.equitable.ca click on "Group Forms" located under the Plan Member tab to download the appropriate claim form:

#466 Health claims

#520 Dental claims

- Complete the form and review for accuracy
- Save for your records
- Print and sign the form
- Make copies of your receipts
- Send the completed form and receipts to one of the following addresses:

Mailing Address:

Health Claims

Equitable Life of Canada
One Westmount Road N.
PO Box 1604 Stn. Waterloo
Waterloo, ON N2J 0A7

Dental Claims

Equitable Life of Canada
One Westmount Road N.
PO Box 1605 Stn. Waterloo
Waterloo, ON N2J 0A8